



# Dallas Millwork, Inc.

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## LIMITED NON-TRANSFERABLE WARRANTY FOR PVC PARTS AND COMPONENTS

Dallas Millwork, Inc. (DMW) extends to the original purchaser a limited warranty for twenty (20) years from the date of installation on all Polyvinylchloride (PVC) parts or components sold by DMW. The said product is warranted to be free of factory caused defects, under normal use and maintenance, in manufacturing, materials, and workmanship that would cause the product to rot, corrode, delaminate, or excessively swell from moisture. Texture, color variations, aesthetics in general, does not constitute factory defects in material. DMW will repair or replace, at its sole discretion, any of its products found to be defective, provided written traceable notification is given thirty (30) days from discovery of a defect. If the purchaser installs, finishes, or retains a product containing an obvious defect, for a period of more than thirty (30) days, without giving written notice as required herein, this warranty shall be null and void and Dallas Millwork, Inc. shall bear no liability for said claim. DMW reserves the right to discontinue or change any of its products or the parts utilized in any of its products at its sole discretion. DMW reserves the right to supply current design, which may not exactly match the original, in the event a product is discontinued or is otherwise unavailable. Repairs of any defects that arise or become manifest after the expiration of the warranty period are not the responsibility of DMW. The warranty on replacement product will extend for the remainder of the warranty period of the original unit. The warranties set forth herein may not be altered or amended by any individual either orally or in writing without the express written consent of Dallas Millwork, Inc. This warranty is applicable only to product installed in the United States of America. Warranty is withheld from any product for which payment has not been received within specified terms.

### Section A: WARRANTY EXCLUSIONS

1. Misuse, abuse, neglect or improper transportation, handling or storage (including negligence in, or failure to provide, reasonable and necessary maintenance to prevent an accumulation of dirt or stains)
2. Improper installation of the product or its structural supports
3. Discolorations or other damage caused by air pollution, including metallic oxides or metallic particles
4. Fading, chalking, darkening, and/or yellowing of the product caused by ordinary weathering, exposure to natural sunlight and/or extreme atmospheric conditions
5. Primer, paint or other coatings or finishes applied to the product by the property owner/consumer or any third party (Painting trim is common and done properly has no impact on the product itself)
6. Any other cause not involving a manufacturing defect in Dallas Millwork, Inc. PVC parts or components

### Section B: PVC NOT PAINTED UNDER THE FOLLOWING CONDITION WILL BE VOID OF WARRANTY

1. PVC trim does not require paint for protection; however PVC can be painted to obtain a custom color or appearance. DMW recommends that you consult with your local reputable paint supplier for proper selection of "PVC safe" paint products. Use a 100% acrylic latex paint with a LRV (Light Reflective Value) of 55 or above should be used on all PVC parts or products. PVC parts or components finished with paint colors equivalent to an LRV of 54 or lower, paints specifically designed for such applications must be used, such as Sherwin-Williams VinylSafe™ coatings.

### Section C: ADDITIONAL INFORMATION

This warranty covers manufacturing defects only and does not include damage or defects due to accidents, or intentional damage, hail, lightning, flood, fire, acts of God, building settlement or structural failure, chemical pollutants, mold or mildew, improper maintenance, vandalism or any other cause beyond the control of Dallas Millwork, Inc. In no event shall Dallas Millwork, Inc. pay for the cost of shipping, labor, removal, installation, or finishing of replacement product. In no event shall Dallas Millwork, Inc. pay for charges incurred from modifications made to our product unless with prior written consent. There are no warranties granted other than as expressly provided.

### Section D: IMPORTANT LEGAL INFORMATION

This Limited Warranty document sets forth our maximum liability for our products. We shall not be liable for special, indirect, consequential, or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified above. We make no other warranty or guarantee, either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the product. In the event state or provincial law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein. This Limited Warranty document gives you specific legal rights, and you may have other rights that vary from state to state.

No distributor, dealer or representative of Dallas Millwork, Inc. has the authority to change, modify or expand this warranty.